

MYNDTOWN COMBINED PARISH COUNCIL
Grouping Myndtown, Norbury, Ratlinghope & Wentnor Parishes

WEBSITE ACCESSIBILITY STATEMENT

1. Introduction

The above Parish Council Authority is required and committed to having an accessible website for all users. This website Accessibility Statement is in accordance with the Public Sector Bodies (Website and Mobile Applications) (No 2) Accessibility Regulations 2018 which was enforced in September 2018. An audit of our website has been carried out and meets WCAG 2.2 AA Standard.

2. Website Accessibility Statement.

This website is run by Myndtown Combined Parish Council to communicate council business transparency to as many people as possible and with ease-of-use access. To enable this, you should be able to

- Zoom in up to 300% without text spill from the screen
- Navigate all the website by keyboard use
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including recent versions of JAWS, NVDA and Voiceover). The website text is made easy to understand.

AbilityNet <https://mcmw.abilitynet.org.uk> has advice on making your device easier to use should you have a disability and need advice on best usage.

3. Actions if you are unable to access parts of this website

- Email parishclerk@myndtown.org.uk
- Call the parish clerk during reasonable times on her personal contact number 07581294953. All Authority members are elected but unpaid. The clerk is employed part-time therefore the parish council does not have a designated office or phone number. Messages left will be responded to as soon as possible.

4. Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Website and Mobile Applications) (No 2) Accessible Regulations 2018. If you wish to report a complaint to a response from the parish council, contact the Equality Advisory and Support Service (EASS) <https://www.equalityadvisoryservice.com/>

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA Standard due to the non-compliance listed below

- Non accessible content

Scanned older PDFs and Word documents published before 23 Sept 2018 do not comply with the Accessibility Regulations and are not required legislation. An example of these are The AGAR's and Councillor's Register of Interest Forms which have been scanned. These documents can be provided in hard copy by request to the parish clerk. Any new PDFs or Word documents we publish will meet accessibility standards.

- This website's main platform and pages from the headings were last tested by the clerk on 6th May 2026
- A Yearly Review will be carried out by our web designer Rural Lifeline CIC
- The main website platform is <https://www.myndtown.org.uk>

Myndtown Combined Parish Council welcome comments and suggestions from users to improve the website.